

General Insurance Publications

“TR 19/2, the Dear CEO Letter and the Guidance Consultation on the distribution of general insurance”, Compliance Resource Network, 24 May 2019

“Transposition of the third IDD consultation paper”, Compliance Monitor, 2 February 2018

“The Insurance Act 2015 revisited”, Compliance Complete, 13 July 2017

“The Supreme Court does fraud in insurance claims and collides with the Financial Ombudsman Service”, Compliance Resource Network, 8 August 2016

“Aggregation clauses in professional indemnity insurance – the nightmare that won’t go away”, Compliance Resource Network, 16 June 2016

“The APER Principles, the February 1st cases about the companies and people whose lives were wrecked by Shay Reches”, Compliance Resource Network, 11 March 2016

“Supreme Court tells lenders to disclose commission or risk credit agreements”, Complinet, 27 November 2014

“What’s wrong with general insurance?”, Compliance Monitor, 2 September 2014

“General insurance under the FCA”, Compliance Monitor, July/August 2013

“The Supreme Court defining regulated general insurance against the background of the EU Directives and IMD2”, Compliance Resource Network, 1 March 2013

“The Draft Insurance Mediation Directive – a general insurance analysis Part II”, Compliance Resource Network, 25 February 2013

“The Draft Insurance Mediation Directive – a general insurance analysis Part I”, Compliance Resource Network, 22 February 2013

“The FSA and OFT Guidance Consultation on developing payment protection products analysed”, Compliance Resource Network, 4 November 2011

“The Bedford case, reduced penalties and the relationship between fines and criminal proceedings”, Complinet, 7 October 2011

“Willis Bribery Fine Analysis”, Compliance Resource Network, 28 July 2011

“The ActivTrades Final Notice on client money – help needed for investment brokers, Compliance Resource Network, 17 March 2011

“A letter to firms on mass claims and legal expenses insurance which leaves egg on regulatory faces”, Complinet, 20 July 2010

"CP10/08, the RDR and general insurance", Complinet, 6 April 2010

"Vukelic, phoney reinsurance and prohibition orders", Complinet, 9 April 2009

"Eight points about the 'Dear CEO' on PPI single premium policies", Complinet, 26 February 2009

"The FSA persuades banks to stop single premium PPI: just not yet", Complinet, 22 January 2009

"More Egg on the FSA's face over PPI mis-selling", Complinet, 16 December 2008

"The A&L PPI mis-selling massacre", Complinet, 15 October 2008

"Instead of disciplining a major financial institution, the FSA turns its PPI fire on motor dealers", Complinet, 26 August 2008

"Liverpool Victoria: how do the angels get to sleep?", Complinet, 6 August 2008

"UNAT fine sparks open season on call centres", Complinet, 22 May 2008

"General insurance comparison web sites: a new regulatory war", Complinet, 13 May 2008

"The FSA onslaught on PPI continues with chief executive and company fines", Complinet, 13 May 2008

"HFC fine - the PPI stakes are rising", Complinet, 17 January 2008

"The ICOBS analysis", Complinet, 19 December 2007

"More problems with forwarding insurance premiums", Complinet, 20 November 2007

"Principles-based regulation: PPI a case study from the front-line", Compliance Monitor, October 2007

"The first cut is still the deepest", (NewICOB) Financial Adviser 6 September 2007

"Welcome to NewICOB - a commentary", Complinet, 3 July 2007

"FSA condemns insurance cold-calling", Complinet, 26 April 2007

"The first blows in the ICOB review", Complinet, 22 March 2007

"Formal censure for Cathedral Motor - another PPI final notice", Complinet, 27 February 2007

"Capital One's turn to be fined for PPI mis-selling", Complinet, 16 February 2007

"FSA onslaught on PPI continues with £610,000 GE Capital fine", Complinet, 31 January 2007

"FSA goes to war on PPI - by press release", Complinet, 22 January 2007

"FSA ends year with PPI and principles", Complinet, 22 December 2006

"FSA fines mortgage firm for cold calling, PPI and failure to assess affordability", Complinet, 22 November 2006

"Loans.co.uk - FSA pursues PPI and complaints", Complinet, 27 October 2006

"The payment protection insurance scandal - part two", Complinet, 24 October 2006

"The payment protection insurance scandal - part one", Complinet, 23 October 2006

"FSA fines The Carphone Warehouse £245,000 for not meeting demands and needs", Complinet, 8 September 2006

"The Regency fine - the PPI eagle has landed", Complinet, 6 September 2006

"FSA continues its assault on the weak and inadequate", Complinet, 26 July 2006

"FSA drops the ball on critical illness cover sales", Complinet, 8 June 2006

"Tribunal tackles dodgy insurance broking in the NDI case", Complinet, 18 May 2006

"The FSA guide to client money - if you really have to do it", Complinet, 9 May 2006

"FSA wastes resources on Xsavi case", Complinet, 28 February 2006

"The crisis in protection", Compliance Monitor, December 2005/January 2006, 14

"The general insurance crisis continues with a Dear CEO Letter", Compliance Online, 9 December 2005

"Payment Protection Insurance - part of a protection melt-down?", Compliance Online 11 November 2005

"The General Insurance Review - Topics for discussion", Compliance Online, 30 September 2005

"PS04/14 Regulating long-term care insurance", Compliance Online, 1 June 2004

"ICOB: the final enchillada", Complinet, 22 January 2004

"CP200 comment: regulating long-term care cover", Complinet, 30 Sep 2003

"CP159 feedback commentary: FSA derailed by general insurance chaos", Complinet, 9 September 2003

"CP 187 - Several more large bricks in the general insurance wall", Complinet, 1 July 2003

"CP 174: the hard yards towards the regulation of general insurance and mortgages", Complinet, 17 March 2003

"Regulating the sale of general insurance - CP160 heralds a new era", Complinet, 13 December 2002

"FSA consults on appointed representatives in the new world: life, general insurance and mortgages", Complinet, 11 December 2002